



**Welcome to Peel Adult Riders!** These FAQ's are designed to help members and visitors understand how the club functions but if you have any questions or issues at any time, please don't hesitate to talk to one of the Committee - we are a friendly approachable bunch!

## FREQUENTLY ASKED QUESTIONS:

**Q. If I only ride in one lesson, can I have a refund on my rally fee?**

A. No. Rally fees are calculated on the basis that each rider participates in two lessons. The coaches are booked accordingly and need to be paid for the hours they work.

**Q. If I don't attend a rally I have registered for, can I have a refund?**

A. Yes, provided you can produce evidence that you have consulted a vet or doctor; or alternatively, you pull out before the final date for registration, which is the Friday 8 days before the rally. Otherwise, no: we still have to pay the coaches!

**Q. How many riders are there in a class?**

A. Up to four, generally; often fewer; occasionally one or two more.

**Q. If I have to pay for each rally I attend, where do my membership fees go?**

A. Membership fees cover an annual ground fee to the pony club, the club's liability insurance cover, incidentals such as tea/coffee/milk, ribbons and trophies and a portion of the instruction. With rally fees at \$35 per rally for two lessons, with 4 riders per class, rally fees bring in a maximum of \$70 per hour of instruction, which does not cover the instructors' fees. It is necessary to top up the rally fees from the membership fees.

**Q. Is the club insured?**

A. Yes. All clubs are required to carry public liability insurance.

**Q. This means I am covered to ride at the club, yes?**

A. No! It means the club is covered to have you riding there. You are strongly advised to take out your own personal accident and public liability insurance through, for example, PCAWA or EWA.

**Q. Can I choose which coaches I have at a rally?**

A. No, sorry. All our coaches are very experienced and each can offer new insights into your riding. The rally coordinator tries as far as she can to ensure that throughout the year all riders have access to several of our coaches. It is understood that not every coach suits every rider but we do ask you to be open-minded about instruction and certainly well-mannered in the event that you find yourself disagreeing with what you are being taught. Feedback, both positive and negative, should be directed to the committee. Please endeavour to keep criticism to yourself until you have time to seek out a committee member.

**Q. How do I register for rallies?**

A. Everything you need to know about registering for rallies (dates, classes, payment etc.) is to be found on our website here [http://peeladultriders.com/?page\\_id=11](http://peeladultriders.com/?page_id=11)

**Q. I registered for a rally and didn't get a reply. How do I know my registration was successful?**

A. The rally coordinator will not acknowledge your registration. The rally groups are sent out a couple of days before the rally. If your name does not appear, you should contact the rally coordinator immediately.

**Q. What is the Rally format?**

A. ARRIVAL: 8:00am – 8:30am

*Sign-in at clubhouse to do so once your horse is settled*

SET UP: 8:30am – 9:00am

*Morning tea and a chin-wag between lessons*

PACK UP: 12:00pm – 12:30pm

*Sign out at clubhouse before leaving grounds*

**Q. Am I required to do helper duties at rallies?**

A. Yes! You will be assigned a helper duty when signing in and out at the clubhouse. Helper duties ensure the smooth running of the day. If, for some reason, you are unable to do your helper duties, please inform a Committee member and offer to contribute to the day in some other way.

**Q. What if I don't jump: is it still worth me joining the club?**

A. Absolutely! "Jumping" can also be trotting over poles. Many of our members opt for this or nominate for team riding, games and in-hand classes! You can also ask to have two flatwork classes instead of one FW and one jumping. Equally, in fact, you can ask for two jump classes. The rally coordinator will do what she can to accommodate such requests but there are no guarantees.

**Q. What if the class I opt for is over-subscribed?**

A. When the coordinator receives registrations, she will create classes to suit the requests. Sometimes there are too many riders opting for a particular level but not enough to create a second class. She will then work on a first come, first served basis so it pays to get your registration in early. If a class is oversubscribed you may find yourself doing a class which is not at the level you have chosen. In this instance, it will always be a level lower than you asked for to avoid you being put under excess pressure.

**Q. I always ride bitless/in a stock/Western/treeless saddle. Is this OK?**

A. Riding bitless is fine so long as you can demonstrate adequate control and are using a recognized bitless bridle (no riding in rope halters). Any type of saddle is acceptable. The onus is on the member to ensure the gear is safe and fits well. Please see the website for the full run-down on gear and safety: [http://peeladultriders.com/?page\\_id=1603](http://peeladultriders.com/?page_id=1603)

**Q. Can I bring a stallion to the club?**

A. No. The club has no facilities for stallions and they are not permitted according to the terms of our public liability insurance.

**Q. I have a young horse I would like to bring down in hand. Is that OK?**

A. Yes. Please notify the committee in advance. As with any horse on the grounds, we would ask that if your young horse is upset and becomes disruptive, impacting on the safety and enjoyment of other members, you remove it immediately. Note that no lunging is permitted on the grass but there is a round yard for the purpose.

**Q. Is there a club uniform?**

A. Yes. The basic uniform item is a club shirt (long or short sleeved). Other items such as caps and jackets are available. None is compulsory, though we do encourage it, unless you are going to represent the club elsewhere, in which case you will need a club shirt, white/beige/black jodhpurs and a red or black saddle blanket. It is possible (and helpful) to have your name embroidered on your shirt for \$5. Sample uniform is available to try on at rallies. Order by telling the uniform coordinator or emailing her and paying for the item online. It will only be ordered after payment is received and if you pay in time will be ready by the next rally.